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The Office of Consumer Affairs, under the direction and jurisdiction of the Summit County Executive's Office is responsible for educating and protecting the citizens of Summit County and those visitors to the county from unfair, deceptive or unconscionable consumer sales practices through education, complaint mediation and investigation. The office works with local, county, state and federal agencies, non-profit and community based organizations along with local business leaders to ensure an honest, safe and informed marketplace. The office is committed to consumer education through consumer alerts and presentations to civic, church, school, community, and business groups. In addition, we offer consumer tips covering a wide variety of topics including home improvements, repairs, automotive, online shopping, prizes and sweepstakes, etc.